

# AV GROUP OF SERVICES

**SECURITY AND MANPOWER SERVICES** 

## **COMPANY PROFILE**

AV Security and Manpower Services is a leading provider of outsourced services, specializing in innovative risk management and a wide range of manpower solutions, including Security Services, Housekeeping, Office Support, Helpers, Civil and Construction Works.

Led by our Managing Director, Mr. Bhukya Ashok, who brings over 5 years of experience in facility services, the company thrives on a strong foundation of professionalism and reliability. Mr. Bhukya Ashok is known for his dynamic and approachable leadership style, marked by a conscientious, responsible, and adaptable approach. He is highly regarded for his ability to inspire and motivate teams while consistently delivering results in a rapidly changing environment.

AV Security and Manpower Services is recognized as a market leader in the provision of Security, Housekeeping, Office Support, Helpers, Civil and Construction Works across India. Since it's inception, the company's primary goal has been to deliver top-quality services to a diverse range of industries. Our reputation is built on offering flexible, proactive, and client-focused solutions that are tailored to meet the specific needs of each business

Our team operates with a hands-on approach, continuously improving the quality of services provided to our valued clients. This is achieved through regular communication and on-site visits by our managers to ensure that our services consistently meet and exceed expectations

At AV Security and Manpower Services, we prioritize providing customized security solutions rather than merely offering manpower. We understand that each client has unique requirements, and we work diligently to address them with innovative, personalized solutions



BHUKYA ASHOK Managing Director

### **LEADERSHIP**

Since founding AV Security and Manpower Services in 2021, our journey has been one of remarkable growth and success. With a vision to deliver reliable and customized security and manpower solutions, we have steadily built a reputation for excellence

Our dedicated management team, marked by enthusiasm and expertise, has been instrumental in advancing our mission. At AV, we understand that India's evolving landscape demands a proactive, client-centred approach. We are committed to meeting these changing needs with tailored, high-quality solutions that support our clients' goals.

Through our hard work and passion, we have forged lasting partnerships based on trust and results. We remain dedicated to providing the highest standards in security and manpower services, continually striving to exceed client expectations and contribute to their success.

"A client is the most important visitor on our premises. He is not dependent on us. We are dependent on him. He is not an interruption at work, he is the purpose of it. He is not an outsider to our businesses. but he is a part of it. We are not doing a favour by serving him, he is doing a favour by giving us an opportunity to do so"



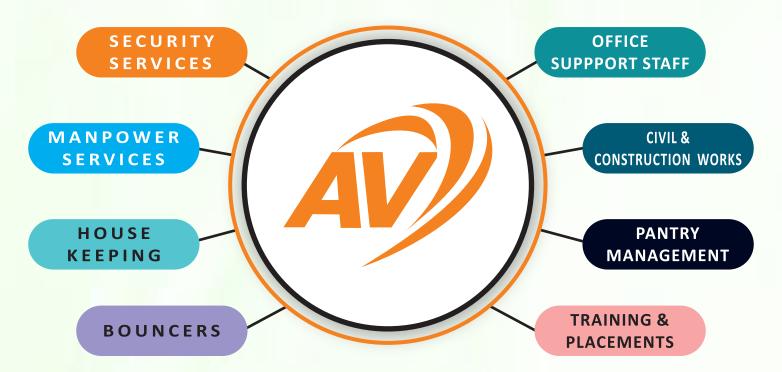
VISION: To be India's preferred Service Partner in Professional Security, Housekeeping, Payroll Management and other Manpower, offering exceptional service by deploying the right skills in the right place at the right time.

MISSION: To create truly satisfied clients by delivering services with high ethical standards and social responsibility, while maintaining competitive and affordable pricing



## **SERVICES**

The organization has a comprehensive range of Security and FM related services, which include



As a professional security organization we have the experience and expertise in providing executive protection services and also providing security services at mega events. We are fortunate to have been associated with events of extreme prestige value.

Being amongst the most professional security organizations with a commitment to quality and customer satisfaction, we understand and appreciate extreme sensitivity of the business services. It needs professional and specialized expertise to provide service in accordance with the utmost requirements to the satisfaction of the client.

#### **SECURITY SERVICES**

**AV** Security and Manpower Services chartered to provide wide range of services in security and manpower domain to wide range of clients in different sectors like Manufacturing and Infrastructure Industries, Collateral Management, Educational Institutions, Banks, Hospitals and Hotels etc., with demonstrably superior quality services

**AV** Security and Manpower Services surpasses our competition in meeting the standards of what a security guard company consists of in the industry today. As a security provider we provide much more than to deter, detect and report.

#### **SALIENT FEATURES OF SECURITY SERVICES**

- \* Senior night patrolling officer will carry out the night checking at regular intervals.
- \* Provision of additional security in short notice based on client requirement
- \* Close monitoring in risk management situations and immediate response to calls.
- \* Separate & direct communication system to major & important units based on the nature of activity at site
- \* Action plan during riots & strikes and fire fighting situations
- \* Well equipped training centre & ground to provide training at regular intervals.

#### **HOUSE KEEPING**

Most of the companies spend heavily on infrastructure and interiors of their offices but do not take cleaning and maintenance seriously often entrusting the tasks to rank amateurs. This can lead to rapid deterioration of looks and assets. Amateurs use poor quality materials and unskilled labor further adds to the deteriorating looks of interiors and premises. That's why it is important to use the services of skilled and qualified professionals who are experts in housekeeping.

**AV** Personnel Vision has the housekeeping solutions you need to keep your office and commercial premises in great shape. We specialize in office cleaning and commercial cleaning. Our reputation has been carefully and painstakingly built with the hard work and dedication of our trained staff.

#### SALIENT FEATURES OF **HOUSE KEEPING SERVICES**

- \* A separate wing to undertaking housekeeping jobs
- \* Staff trained with latest cleaning methods to maintain high standard of hygiene.
- \* Flexible cleaning schedules to accommodate client's work timings.
- \* Provides services in corporate offices, educational institutions, industrial setups, housing complexes and commercial premises.
- \* Professional cleaning system based on surface technology
- \* Trained Manpower. Skilled crew to do skilled job
- \* Performance related cash incentives to workers who are smart





#### **MANPOWER SERVICES**

**AV** Security and Manpower Services provides all kind of manpower's is the leader in innovative workforce solutions, connecting human potential to the power of business.

**AV** Security and Manpower Services serve both large and small organizations across all industry sectors through our brands and offerings. It is our continuous endeavour to create high-impact solutions to enhance the competitiveness of the organizations and the individuals we serve.

Our recruitment process outsourcing offering sources and attracts talent through our flexible and scalable recruitment solutions which can include anything from sourcing and selection to on boarding. We bring you the innovative staffing solutions which are agile enough to meet the rapidly changing talent needs of today's world of work

# SALIENT FEATURES OF MANPOWER SERVICES

- \* Development of unskilled, semiskilled and skilled manpower based on client requirement.
- \* Conduction of training programs in coordination with client on specific skills as per job requirement
- \* Soft Skills training at regular intervals with experts, especially on Client handling and behavioral skills
- \* Close coordination with the clients on manpower performance & take necessary steps on time
- \* On time response to encounter the critical situations raised during working hours

#### **CIVIL & CONSTRUCTION WORKS**

Civil engineering is a professional engineering discipline that deals with the design, construction, and maintenance of the physical and naturally built environment, including public works such as roads, bridges, canals, dams, sewage systems, pipelines, structural components of buildings

- \* Painting works
- \* Plumber works
- \* Furniture works
- \* Electrical works

#### **OFFICE STAFF**

An Office Staff member performs a variety of administrative and clerical tasks to support the smooth functioning of an office. Their responsibilities include answering phones, scheduling appointments, managing correspondence, maintaining files, and ordering office supplies. They also play a key role in customer service, greeting visitors and providing assistance as needed.

#### Key Responsibilities:

Administrative Support: Handling incoming and outgoing mail, faxes, and emails; managing office supplies; maintaining files and records; and assisting with data entry and document preparation.

A customer-focused approach and the ability to provide excellent service are important. Problem-Solving:The ability to identify and resolve issues independently and collaboratively is valuable.







#### **OUR APPROACH**



We prioritize a hands-on personalised approach by regularly communicating with clients and conducting on-site visits Our team is committed to understanding and addressing the unique requirements of each client, ensuring satisfaction through proactive service.

#### **SELECTION PROCESS**



Our staff is carefully selected thorough interviews background verification, and validation of credentials We maintain detailed records of all personnel, ensuring credibility

#### **MONITORING & SUPERVISION**



Regular surprise checks are conducted by our field officers, both day and night, to ensure the quality and reliability of our security personnel at various locations

#### NIGHT PATROLLING SQUAD



Our dedicate team conducts 24/7 surprise checks at client locations, ensuring continuous security monitoring

#### UNIFORM & PROTECTIVE ACCESSORIES



We provide distinct uniforms for our personnel, with the flexibility to customize as per client requirements. Protective gear such as raincoats. gumboots, and other essential accessories and Equipment's

#### **VALUE-ADDED SERVICES**



Quick Response Team (QRT) with patrolling vehicle 24/7 Emergency Response Security Awareness Training **Responsive Customer Support Customized Reporting and Analytics** Long-Term Partnerships

#### **TRAINING**



AV dedicated training centre in Hyderabad ensures that all personnel are well-prepared before deployment with a curriculum that includes discipline soft skills, security protocol first aid and fire safety, cur training is tailored te the specific needs of each client site



We use of biometric attendance, Geo-Fencing, HRMIS and payroll software to enhance operational efficiency.

#### **COMMAND AND CONTROL**

Our Command Control Room in Guntur provides 24/7 real-time surveillance, enabling quick threat detection and response. This hub ensures continuous monitoring and detailed record keeping for investigations

#### **ESCALATION AND LIAISON**

We provide both operational and emergency escalation processes to ensure smooth operation at client premises for seamless service delivery by 24/7

#### STRONG LIAISING WITH LOCAL LAW ENFORCEMENT AUTHORITY

We maintain strong relationships with law enforcement and local Government Officials, which helps in resolving major and minor issues swiftly

#### **REGIONAL PRESENCE**

We operate across Telangana, Andhra Pradesh serving industries such as IT. Corporate Healthcare Retail, Educational Institutions. Pharmaceutical Industries, Residential & Commercial Complexes and more. With over 500+ plus expertly trained personnel we support charts nationwide

#### **FINANCIAL STRENGTH**

With an annual turnover of 2 crore, AV Group of services remains financially independent, ensuring stable operations and timely salary payments regardless of client dealers

#### **HR POLICY**

We recruit security personnel based on client needs, focussing on candidates with a strong presence, at least 21 years old, 10th grade pass, and over 55" tall. They must be physically it read and write Hindi and English, and pass police verification Recruitment drives are held across India with local approvals

#### **SECURITY EQUIPMENTS**















#### **OUR GALLERY**































#### **OUR CLIENTS**



















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